Questions about MPMP results should be addressed to:

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Title	Director of Finance / Treasurer		
Municipality	The Corporation of the Town of Ingersoll		
E-mail	gseitz@ingersoll.ca		

Related documents and links

http://www.ingersoll.ca/	

Local Government

CONTACT PERSON

Gary Seitz

1.1 GENERAL GOVERNMENT – EFFICIENCY				
	2007			
	7.5%			

Efficiency Measure

Operating costs for governance and corporate management as a percentage of total municipal operating costs.

Objective

Efficient municipal government.

Notes & Key Factors for Understanding Results

The formula for the local government measure was changed in 2007 to align it with the formula for operating costs used by other efficiency measures.

SLC 91 0205 13 Financial Information Return.

Fire Services

CONTACT PERSON

Gary Seitz or Fire Chief Darrell Parker

2.1 FIRE SERVICES – EFFICIENCY						
	2007	2006	2005			
	\$0.88	\$0.71	\$0.74			

Efficiency Measure

Operating costs for fire services per \$1,000 of assessment.

Objective

Efficient fire services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 1102 13 Financial Information Return.

Police Services

CONTACT PERSON

Gary Seitz or Glyn Parsons

3.1 POLICE SERVICES – EFFICIENCY					
	2007	2006	2005		
	\$217.74	\$181.50	\$194.17		

Efficiency Measure

Operating costs for police services per person.

Objective

Efficient police services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 1203 13 Financial Information Return.

			ATE - EFFECTIV	ENESS	
	2007	2006	2005	2004	2003
	10.84	12.05	12.62	9.32	10.34
Effectiveness Violent crime ra Objective Safe communitio	te per 1,000 pers	sons.			
Notes & Key F	actors for Unde	erstanding Res	ults		
SLC 92 1258 07 F	inancial Informatior	n Return.			
	3.3 PRO		RATE - EFFECTI	VENESS	
	2007	2006	2005	2004	2003
	52.54	58.04	47.05	25.68	31.31
Notes & Key F	es. actors for Unde	erstanding Res	ults		
	actors for Unde		ults		
	actors for Unde	n Return.			
	actors for Under inancial Information 3.4 TC	n Return.	TE - EFFECTIVE		2003
	actors for Unde	n Return.		NESS 2004 60.98	2003 64.04
SLC 92 1259 07 F Effectiveness	actors for Under inancial Information 3.4 TO 2007 70.91 Measure per 1,000 person	n Return. DTAL CRIME RA 2006 78.64	TE - EFFECTIVE 2005 70.62	2004 60.98	
SLC 92 1259 07 F Effectiveness Total crime rate Objective Safe Communiti	actors for Under inancial Information 3.4 TO 2007 70.91 Measure per 1,000 person	n Return. DTAL CRIME RA 2006 78.64 ns (Criminal Coc	TE - EFFECTIVE 2005 70.62 le offences, exclu	2004 60.98	

Municipal Performance Measurement Program ? 2007 RESULTS

Objective

Safe Communities.

Notes & Key Factors for Understanding Results

The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.

SLC 92 1265 07 Financial Information Return.

Roads

CONTACT PERSON

Gene McLaren

4.1 PAVED ROADS – EFFICIENC				
2007	2006	2005		
\$9042.36	\$7367.82	\$7119.11		

Efficiency Measure

Operating costs for paved (hard top) roads per lane kilometre.

Objective

Efficient maintenance of paved roads.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2107 13 Financial Information Return.

		UNPAVED ROA	ADS – EFFICIENC	Y	
	2007	2006	2005		
	\$n/a	\$n/a	\$n/a		
Objective	asure s for unpaved (loo nance of unpave		er lane kilometre.		
Notes & Key F	actors for Unde	erstanding Res	ults		
	inancial Information	n Return.	05 to improve the de		g costs.
	4.3 WINTER 2007	2006	2005		
	\$1956.27	\$1229.31	\$1759.09		
	fficiency measures	-	05 to improve the de	finition of operating	g costs.
	inancial Information	n Return.	05 to improve the de		g costs.
	inancial Information 4.4 ADEQU 2007	n Return. JACY OF PAVED 2006		TIVENESS 2004	2003
	inancial Information 4.4 ADEQU	n Return. JACY OF PAVED	ROADS - EFFEC	TIVENESS	-
SLC 91 2204 13 F Effectiveness Percentage of p Objective Pavement cond	inancial Information 4.4 ADEQU 2007 100% Measure	A Return.	ROADS - EFFEC 2005 76.9% condition is rated a	TIVENESS 2004 76.7%	2003 76.7%

Municipal Performance Measurement Program ? 2007 RESULTS

4.5 WINTER EVENT RESPONSES - EFFECTIVENESS							
	2007 2006 2005 2004 2003						
	x% 96.2% 97.5% 92.8% 90.2%						

Effectiveness Measure

Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.

Objective

Appropriate response to winter storm events.

Notes & Key Factors for Understanding Results

SLC 92 2251 07 Financial Information Return.

Conventional Transit

CONTACT PERSON

5.1 CC	NVENTIONAL T	RANSIT – EFFI
2007	2006	2005
\$n/a	\$n/a	\$n/a

Efficiency Measure

Operating costs for conventional transit per regular service passenger trip.

Objective

Efficient conventional transit services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 2302 13 Financial Information Return.

Municipal Performance Measurement Program ? 2007 RESULTS

5.2 CONVENTIONAL TRANSIT RIDERSHIP - EFFECTIVENESS								
	2007	2006	2005	2004	2003			
	n/a	n/a	n/a	n/a	n/a			
Effectiveness	modeale	passenger trips p	er person in the	service area in a	year.			
Objective Maximum utiliza	ation of municipal	l transit services.						
Notes & Kev F	actors for Und	erstanding Res	ults					
SLC 92 2351 07 F								

Wastewater (Sewage)

CONTACT PERSON

		rmance Measuren	3		
	6.2 WASTEWAT	ER TREATMEN	AND DISPOSAI	_ – EFFICIENCY	
	2007	2006	2005		
	\$ n/a	\$ n/a	\$ n/a		
		it and disposal of	⁻ wastewater per	megalitre.	
Objective Efficient municip	oal wastewater tr	eatment and disp	oosal services.		
Notes & Key F	actors for Unde	erstanding Res	ults		
Formulas for all ef	fficiency measures	were changed in 20	005 to improve the d	lefinition of operatir	ig costs.
One megalitre equ	uals 1,000,000 litre	s or 1,000 cubic me	etres.		
SLC 91 3108 13 F	Financial Information	n Return.			
	6.3 WASTEV	VATER INTEGRA	ATED SYSTEM -	EFFICIENCY	
	2007	2006	2005		
	\$ n/a	\$ n/a	\$ n/a		
System). Objective			disposal of waste	ewater per megal	itre (Integrated
	valer system (mie	grateu System).			
Notes & Key F	actors for Unde	erstanding Res	ults		
Formulas for all ef	fficiency measures	were changed in 20	005 to improve the d	lefinition of operatir	g costs.
One megalitre equ	uals 1,000,000 litre	s or 1,000 cubic me	etres.		
SLC 91 3109 13 F	Financial Information	n Return.			
		WATER MAIN B	ACKUPS - EFFE		
	2007	2006	2005	2004	2003
	n/a	n/a	n/a	n/a	n/a

Effectiveness Measure

Number of wastewater main backups per 100 kilometres of wastewater main in a year.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes & Key Factors for Understanding Results

SLC 92 3154 07 Financial Information Return.

Municipal Performance Measurement Program ? 2007 RESULTS

6.5 WASTEWATER BYPASSES TREATMENT - EFFECTIVENESS						
	2007	2006	2005	2004	2003	
	n/a %					

Effectiveness Measure

Percentage of wastewater estimated to have by-passed treatment.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes & Key Factors for Understanding Results

SLC 92 3155 07 Financial Information Return.

Storm Water

CONTACT PERSON

	7.1 URBAN S	TORM WATER N	ANAGEMENT – EFFICIENCY
	2007	2006	
	\$ n/a	\$ n/a	
Efficiency Mea Operating costs of drainage sys	for urban storm	water managem	ent (collection, treatment, disposal) per kilom
Objective Efficient urban s	storm water mana	agement.	
Notes 9 Kay F			
NOTES & KEY F	actors for Unde	erstanding Res	ults
NOTES & KEY F	actors for Unde	erstanding Res	ults
NOTES & KEY F	actors for Unde	erstanding Res	ults
			ults 105 to improve the definition of operating costs.
Formulas for all ef	ficiency measures	were changed in 20	05 to improve the definition of operating costs.
Formulas for all ef In 2006, the defini were retained.	ficiency measures	were changed in 20	05 to improve the definition of operating costs. vas redefined to eliminate connections; catch basir

Municipal Performance Measurement Program ? 2007 RESULTS

	7.2 RURAL S	TORM WATER N
	2007	2006
	\$ n/a	\$ n/a
Efficiency Mea Operating costs of drainage sys	s for rural storm w	vater manageme
Objective Efficient rural st	orm water manag	gement.
Notes & Key F	actors for Unde	erstanding Res
-		-
Formulas for all e	fficiency measures	were changed in 20
	fficiency measures v ition of kilometres o	-
In , the defin were retained	-	f drainage system

Drinking Water

CONTACT PERSON

8.1 DRINI	KING WATER TR	EATMENT – EF
2007	2006	2005
\$ n/a	\$ n/a	\$ n/a

Efficiency Measure

Operating costs for the treatment of drinking water per megalitre.

Objective

Efficient municipal water treatment services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

One megalitre equals 1,000,000 litres or 1,000 cubic metres.

SLC 91 3307 13 Financial Information Return.

			STRIBUTION – E	
	2007	2006		
	\$ n/a	\$ n/a		
Objective		-	ater per kilometre	e of water distribution pipe
Notos & Kov	Factors for Und	orstanding Pos	ulte	
Formulas for all (efficiency measures	were changed in 20	005 to improve the o	definition of operating costs.
				ydrants were eliminated.
,		, , , , , , , , , , , , , , , , , , ,		
SLC 91 3310 13	Financial Informatio	n Return.		
SLC 91 3310 13	Financial Informatio		RATED SYSTEM	- EFFICIENCY
SLC 91 3310 13			RATED SYSTEM	- EFFICIENCY
SLC 91 3310 13	8.3 DRINKING	WATER INTEG		- EFFICIENCY
Efficiency Me Operating cost (Integrated Sys Objective	8.3 DRINKING 2007 \$ n/a easure ts for the treatment	WATER INTEG 2006 \$ n/a	2005 \$ n/a	
Efficiency Me Operating cost (Integrated Syst Objective Efficient munic	8.3 DRINKING 2007 \$ n/a easure ts for the treatmen stem) ipal water system	WATER INTEG 2006 \$ n/a ht and distribution (Integrated Syste	2005 \$ n/a n of drinking wate	
Efficiency Me Operating cost (Integrated Syst Objective Efficient munic	8.3 DRINKING 2007 \$ n/a easure ts for the treatment stem)	WATER INTEG 2006 \$ n/a ht and distribution (Integrated Syste	2005 \$ n/a n of drinking wate	
Efficiency Me Operating cost (Integrated Sys Objective Efficient munic Key Factors f	8.3 DRINKING 2007 \$ n/a easure ts for the treatmen stem) ipal water system	WATER INTEG 2006 \$ n/a ht and distribution (Integrated System ng Performance	2005 \$ n/a n of drinking wate	
Efficiency Me Operating cost (Integrated Sys Objective Efficient munic Key Factors f	8.3 DRINKING 2007 \$ n/a easure ts for the treatmen stem) ipal water system	WATER INTEG 2006 \$ n/a nt and distribution (Integrated Syste ng Performance were changed in 20	2005 \$ n/a n of drinking wate em).	er per megalitre.

	2007	2006	2005	2004	2003
	n/a	n/a	n/a	n/a	n/a
	Measure ber of days when municipal water s			e Medical Office	r of Health,
Objective Water is safe a	nd meets local ne	eds.			
Notes & Key F	actors for Unde	erstanding Res	ults		
SLC 92 3355 07 F	inancial Information	Return			
010 01 0000 0	maneial miormation	intetuin.			
			ER MAINS - EFF	ECTIVENESS	
			ER MAINS - EFF 2005	ECTIVENESS 2004	2003
	8.5 B	REAKS IN WAT			2003 n/a
Effectiveness	8.5 B 2007 n/a Measure er main breaks pe	REAKS IN WAT 2006 n/a	2005 n/a	2004 n/a	n/a
Effectiveness Number of wate Objective Improve system	8.5 E 2007 n/a Measure er main breaks pe n reliability.	REAKS IN WAT 2006 n/a er 100 kilometres	2005 n/a of water distribu	2004 n/a	n/a
Effectiveness Number of wate Objective Improve system	8.5 B 2007 n/a Measure er main breaks pe	REAKS IN WAT 2006 n/a er 100 kilometres	2005 n/a of water distribu	2004 n/a	n/a
Effectiveness Number of wate Objective Improve system	8.5 E 2007 n/a Measure er main breaks pe n reliability.	REAKS IN WAT 2006 n/a er 100 kilometres	2005 n/a of water distribu	2004 n/a	n/a

Solid Waste Management (Garbage)

CONTACT PERSON John Philips

	2007	2006	2005	_
	\$19.85	\$19.38	\$22.20	
Efficiency Mea	asure s for garbage coll	lection per tonne	or per househo	ld. Household
Objective Efficient munici	pal garbage colle	ction services.		
Notos 8 Kov E	actors for Unde	orstanding Pos	ulte	
NOLES & NEY F		erstanding Res	uits	
			OF to improve the	definition of operating costs
Formulas for all ef	ficiency measures	were changed in 20	ios to improve the	deminition of operating costs
	-	-	to improve the	demnition of operating costs
Formulas for all ef SLC 91 3403 13 F	inancial Information	n Return.		
	inancial Information	n Return. 0.2 GARBAGE D	ISPOSAL – EFF	
	inancial Information	n Return.		
	inancial Information	n Return. 0.2 GARBAGE D	ISPOSAL – EFF	
SLC 91 3403 13 F	inancial Information 9 2007 \$ n/a	n Return. 0.2 GARBAGE D 2006	ISPOSAL – EFF 2005	
SLC 91 3403 13 F Efficiency Mea	inancial Information 2007 \$ n/a asure	n Return. 2 GARBAGE D 2006 \$ n/a	ISPOSAL – EFF 2005 \$ n/a	
SLC 91 3403 13 F Efficiency Mea	inancial Information 9 2007 \$ n/a	n Return. 2 GARBAGE D 2006 \$ n/a	ISPOSAL – EFF 2005 \$ n/a	
SLC 91 3403 13 F Efficiency Mea Operating costs	inancial Information 2007 \$ n/a asure	n Return. 2 GARBAGE D 2006 \$ n/a	ISPOSAL – EFF 2005 \$ n/a	
SLC 91 3403 13 F Efficiency Mea Operating costs Objective	inancial Information 2007 \$ n/a asure s for garbage dis	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne o	ISPOSAL – EFF 2005 \$ n/a	
SLC 91 3403 13 F Efficiency Mea Operating costs Objective	inancial Information 2007 \$ n/a asure	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne o	ISPOSAL – EFF 2005 \$ n/a	
SLC 91 3403 13 F Efficiency Mea Operating costs Objective Efficient munici	inancial Information 2007 \$ n/a asure s for garbage disp pal garbage disp	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne of osal services.	ISPOSAL – EFF 2005 \$ n/a or per household	
SLC 91 3403 13 F Efficiency Mea Operating costs Objective Efficient munici	inancial Information 2007 \$ n/a asure s for garbage dis	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne of osal services.	ISPOSAL – EFF 2005 \$ n/a or per household	
SLC 91 3403 13 F Efficiency Mea Operating costs Objective Efficient munici	inancial Information 2007 \$ n/a asure s for garbage disp pal garbage disp	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne of osal services.	ISPOSAL – EFF 2005 \$ n/a or per household	
SLC 91 3403 13 F Efficiency Mea Operating costs Objective Efficient munici	inancial Information 2007 \$ n/a asure s for garbage disp pal garbage disp	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne of osal services.	ISPOSAL – EFF 2005 \$ n/a or per household	
SLC 91 3403 13 F Efficiency Mea Operating costs Objective Efficient munici Notes & Key F	inancial Information 2007 \$ n/a asure s for garbage disp pal garbage disp factors for Unde	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne of osal services. erstanding Res	ISPOSAL – EFF 2005 \$ n/a or per household	ICIENCY I. (Specify)
SLC 91 3403 13 F Efficiency Mea Operating costs Objective Efficient munici Notes & Key F	inancial Information 2007 \$ n/a asure s for garbage disp pal garbage disp factors for Unde	n Return. 2 GARBAGE D 2006 \$ n/a posal per tonne of osal services. erstanding Res	ISPOSAL – EFF 2005 \$ n/a or per household	

	2007	2006	2005	
	\$17.10	\$15.04	\$15.43	
fficiency Mea				
Operating costs	for solid waste	diversion (recycl	ing) per tonne oi	per household. Household
Dbjective Efficient municip	oal solid waste di	iversion (recyclin	g) services.	
Notes & Kev F	actors for Und	erstanding Res	ults	
		crotanang res		
ormulas for all of	ficiency measures	were changed in 2	005 to improve the	definition of operating costs.
	-	-		deminion of operating costs.
SLC 91 3604 13 F	inancial Informatio	n Return.		
			(INTEGRATED S	SYSTEM) - EFFICIENCY
			(INTEGRATED S	SYSTEM) - EFFICIENCY
	SOLID WASTE	MANAGEMENT		SYSTEM) – EFFICIENCY
9.4	SOLID WASTE 2007 \$ n/a	MANAGEMENT 2006	2005	SYSTEM) - EFFICIENCY
9.4 Efficiency Mea	SOLID WASTE 2007 \$ n/a sure	MANAGEMENT 2006 \$ n/a	2005 \$ n/a	
9.4 Efficiency Mea Average operati	SOLID WASTE 2007 \$ n/a asure ing costs for solid	MANAGEMENT 2006 \$ n/a d waste manage	2005 \$ n/a	SYSTEM) – EFFICIENCY disposal and diversion) per
9.4 Efficiency Mea Average operati	SOLID WASTE 2007 \$ n/a sure	MANAGEMENT 2006 \$ n/a d waste manage	2005 \$ n/a	
9.4 Efficiency Mea Average operati tonne or per ho	SOLID WASTE 2007 \$ n/a asure ing costs for solid	MANAGEMENT 2006 \$ n/a d waste manage	2005 \$ n/a	
9.4 Efficiency Mea Average operati tonne or per ho Objective	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif	MANAGEMENT 2006 \$ n/a d waste manage	2005 \$ n/a	
Efficiency Mea Average operat tonne or per ho Objective	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif	MANAGEMENT 2006 \$ n/a d waste manage fy)	2005 \$ n/a	
9.4 Efficiency Mea Average operati tonne or per ho Objective Efficient municip	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif pal solid waste m	MANAGEMENT 2006 \$ n/a d waste manage fy)	2005 \$ n/a ment (collection, egrated System).	
9.4 Efficiency Mea Average operati tonne or per ho Objective Efficient municip	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif pal solid waste m	MANAGEMENT 2006 \$ n/a d waste manage fy) nanagement (Inte	2005 \$ n/a ment (collection, egrated System).	
9.4 Efficiency Mea Average operati tonne or per ho Objective Efficient municip	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif pal solid waste m	MANAGEMENT 2006 \$ n/a d waste manage fy) nanagement (Inte	2005 \$ n/a ment (collection, egrated System).	
9.4 Efficiency Mea Average operati tonne or per ho Objective Efficient municip	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif pal solid waste m	MANAGEMENT 2006 \$ n/a d waste manage fy) nanagement (Inte	2005 \$ n/a ment (collection, egrated System).	
9.4 Efficiency Mea Average operati tonne or per ho Objective Efficient municip Notes & Key F	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif pal solid waste m actors for Unde	MANAGEMENT 2006 \$ n/a d waste manage fy) hanagement (Inte erstanding Res	2005 \$ n/a ment (collection, grated System).	
9.4 Efficiency Mea Average operati tonne or per ho Objective Efficient municip Notes & Key F	SOLID WASTE 2007 \$ n/a asure ing costs for solid usehold. (Specif pal solid waste m actors for Unde	MANAGEMENT 2006 \$ n/a d waste manage fy) nanagement (Inte erstanding Res were changed in 2	2005 \$ n/a ment (collection, grated System).	disposal and diversion) per

	COLLECTION		AND RECYCLE		
	2007	2006	2005	2004	2003
	0	0	0	0	0
materials per 1			ning the collection	n of garbage and	recycled
Objective mproved garba	age collection of g	garbage and recy	cled materials.		
		neten dir - Diri			
Notes & Key F	actors for Unde	erstanding Res	uits		
SLC 92 3452 07 F	inancial Information	n Return.			
		JNICIPAL SOLID		GEMENT FACILI	TIES
	NUMBER OF MU	JNICIPAL SOLID	WASTE MANA		1
		JNICIPAL SOLID		GEMENT FACILI	TIES 2003
	NUMBER OF MU	JNICIPAL SOLID EFFECT	IVENESS		1
9.6	NUMBER OF MU 2007 n/a	JNICIPAL SOLID EFFECT 2006	IVENESS 2005	2004	2003
9.6	NUMBER OF MU 2007 n/a	JNICIPAL SOLID EFFECT 2006	IVENESS 2005	2004	2003
9.6 Effectiveness Total number of	NUMBER OF MU 2007 n/a Measure f solid waste man	JNICIPAL SOLID EFFECT 2006 n/a agement facilitie	IVENESS 2005 n/a	2004	2003 n/a
9.6 Effectiveness Total number of	NUMBER OF MU 2007 n/a Measure	JNICIPAL SOLID EFFECT 2006 n/a agement facilitie	IVENESS 2005 n/a	2004 n/a	2003 n/a
9.6 Effectiveness Total number of Environment Ce	NUMBER OF MU 2007 n/a Measure f solid waste man	JNICIPAL SOLID EFFECT 2006 n/a agement facilitie	IVENESS 2005 n/a	2004 n/a	2003 n/a
9.6 Effectiveness Total number of Environment Co Objective	NUMBER OF MU 2007 n/a Measure f solid waste man ertificate of Appro	JNICIPAL SOLID EFFECT 2006 n/a agement facilitie	IVENESS 2005 n/a s owned by the r	2004 n/a nunicipality with a	2003 n/a
9.6 Effectiveness Total number of Environment Co Objective	NUMBER OF MU 2007 n/a Measure f solid waste man	JNICIPAL SOLID EFFECT 2006 n/a agement facilitie	IVENESS 2005 n/a s owned by the r	2004 n/a nunicipality with a	2003 n/a
9.6 Effectiveness Total number of Environment Ce Objective Context for solid	NUMBER OF MU 2007 n/a Measure f solid waste man ertificate of Appro	JNICIPAL SOLIE EFFECT 2006 n/a agement facilitie oval.	IVENESS 2005 n/a s owned by the r bliance measure.	2004 n/a nunicipality with a	2003 n/a
9.6 Effectiveness Total number of Environment Ce Objective Context for solid	NUMBER OF MU 2007 n/a Measure f solid waste man ertificate of Appro	JNICIPAL SOLIE EFFECT 2006 n/a agement facilitie oval.	IVENESS 2005 n/a s owned by the r bliance measure.	2004 n/a nunicipality with a	2003 n/a
9.6 Effectiveness Total number of Environment Ce Objective Context for solid	NUMBER OF MU 2007 n/a Measure f solid waste man ertificate of Appro	JNICIPAL SOLIE EFFECT 2006 n/a agement facilitie oval.	IVENESS 2005 n/a s owned by the r bliance measure.	2004 n/a nunicipality with a	2003 n/a
9.6 Effectiveness Total number of Environment Ce Objective Context for solid	NUMBER OF MU 2007 n/a Measure f solid waste man ertificate of Appro	JNICIPAL SOLIE EFFECT 2006 n/a agement facilitie oval.	IVENESS 2005 n/a s owned by the r bliance measure.	2004 n/a nunicipality with a	2003 n/a
9.6 Effectiveness Total number of Environment Ce Objective Context for solid Notes & Key F	NUMBER OF MU 2007 n/a Measure f solid waste man ertificate of Appro	JNICIPAL SOLID EFFECT 2006 n/a agement facilitie oval. nent facility comp erstanding Res	IVENESS 2005 n/a s owned by the r bliance measure.	2004 n/a nunicipality with a	2003 n/a

Municipal Performance Measurement Program ? 2007 RESULTS

9.7 FACILITY COMPLIANCE - EFFECTIVENESS

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2007	Days 2006	Days 2005	Days 2004	Days 2003
n/a	n/a	n/a	n/a	n/a	n/a
Please delete un-used rows					
	•			•	

Notes & Key Factors for Understanding Performance

Facility Name: SLC 92 3553 03 to SLC 92 3560 03

Days: SLC 92 3553 07 to SLC 92 3560 07

List facilities in the order they appear in the 2007 FIR.

			VENESS		
	2007	2006	2005	2004	2003
	n/a %	n/a %	n/a %	n/a %	n/a %
Effectiveness Percentage of	Measure residential solid w	aste diverted for	recycling.		
Objective Municipal solid	waste reduction p	orograms divert v	vaste from landfil	s and/or incinera	ators.
iotes & Key I	Factors for Unde	erstanding Res	lits		
SLC 92 3655 07 I	-inancial Informatior	n Return.			
	99 DIVE	RSION OF RES	DENTIAL SOLID	WASTE	
(Decentration					
(Based on	9.9 DIVE Combined Resid	dential and Ind	ustrial/Commer		al Tonnage)
(Based on		dential and Ind			al Tonnage)
(Based on	Combined Resid	dential and Ind EFFECT	ustrial/Commer VENESS	cial/Institutiona	
(Based on	Combined Resid	dential and Ind EFFECT 2006	ustrial/Commer VENESS 2005	cial/Institutiona	2003
(Based on	Combined Resid	dential and Ind EFFECT	ustrial/Commer VENESS	cial/Institutiona	
(Based on	Combined Resid	dential and Ind EFFECT 2006	ustrial/Commer VENESS 2005	cial/Institutiona	2003
	Combined Resident Combined Residence Combined Resid	dential and Ind EFFECT 2006	ustrial/Commer VENESS 2005	cial/Institutiona	2003
Effectiveness	Combined Resid 2007 n/a % Measure	dential and Ind EFFECT 2006 n/a %	ustrial/Commer VENESS 2005 n/a %	cial/Institutiona	2003
Effectiveness	Combined Resident Combined Residence Combined Resid	dential and Ind EFFECT 2006 n/a %	ustrial/Commer VENESS 2005 n/a %	cial/Institutiona	2003
Effectiveness Percentage of	Combined Resident Combined Residential Solid w	dential and Ind EFFECT 2006 n/a % aste diverted for	ustrial/Commer VENESS 2005 n/a % recycling	cial/Institutiona 2004 n/a %	2003
Effectiveness Percentage of	Combined Resid 2007 n/a % Measure	dential and Ind EFFECT 2006 n/a % aste diverted for	ustrial/Commer VENESS 2005 n/a % recycling	cial/Institutiona 2004 n/a %	2003
Effectiveness Percentage of (based on com	Combined Resident Combined Residential Solid w	dential and Ind EFFECT 2006 n/a % aste diverted for	ustrial/Commer VENESS 2005 n/a % recycling	cial/Institutiona 2004 n/a %	2003
Effectiveness Percentage of (based on com Objective	Combined Residential solid w bined residential a	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective	Combined Residential solid w bined residential a	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective	Combined Resident Combined Residential Solid w	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective Municipal solid	Combined Residential solid weater reduction p	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co programs divert v	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective Municipal solid	Combined Residential solid w bined residential a	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co programs divert v	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective Municipal solid	Combined Residential solid weater reduction p	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co programs divert v	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective Municipal solid	Combined Residential solid weater reduction p	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co programs divert v	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective Municipal solid	Combined Residential solid weater reduction p	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co programs divert v	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective Municipal solid	Combined Residential solid weater reduction p	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co programs divert v	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %
Effectiveness Percentage of (based on com Objective Municipal solid Notes & Key I	Combined Residential solid weater reduction p	dential and Ind EFFECT 2006 n/a % aste diverted for and Industrial/Co programs divert v	ustrial/Commer VENESS 2005 n/a % recycling mmercial/Instituti	cial/Institutiona 2004 n/a % onal tonnage).	2003 n/a %

Parks and Recreation

CONTACT PERSON

Bonnie Ward

		10.1 PARKS	- EFFICIENCY	
	2007	2006	2005	
	\$42.19	\$37.04	\$32.85	
Efficiency Mea Operating costs	isure for parks per pe	erson.		
Objective Efficient operati	on of parks.			
Notes & Key F	actors for Und	erstanding Res	ults	
	inancial Informatio	-		lefinition of operating costs.
			OGRAMS – EFFI	CIENCY
	2007	2006	2005	
				CIENCY
Efficiency Mea Operating costs	2007 \$137.15 asure	2006	2005 \$96.75	
Operating costs Objective	2007 \$137.15 asure	2006 \$125.18 rograms per pers	2005 \$96.75	
Operating costs Objective Efficient operati	2007 \$137.15 asure for recreation p on of recreation	2006 \$125.18 rograms per pers programs.	2005 \$96.75	CIENCY
Operating costs Objective Efficient operati	2007 \$137.15 asure for recreation p on of recreation	2006 \$125.18 rograms per pers	2005 \$96.75	CIENCY
Operating costs Objective Efficient operati	2007 \$137.15 asure for recreation p on of recreation	2006 \$125.18 rograms per pers programs.	2005 \$96.75	CIENCY
Operating costs Objective Efficient operati	2007 \$137.15 asure for recreation p on of recreation	2006 \$125.18 rograms per pers programs.	2005 \$96.75	

This measure is based on total population, not the population participating in recreation programs.

SLC 91 7202 13 Financial Information Return.

and the second	2007	2006	2005	
	\$98.11	\$95.29	\$83.75	
Efficiency Mea	asure			
-		cilities per perso	n.	
Objective				
Efficient operati	on of recreation	facilities.		
Notes & Key F	actors for Unde	erstanding Resu	ults	
Formulas for all ef	ficiency measures	were changed in 20	05 to improve the	definition of operating costs.
	inancial Information	c		
			ATION FACILIT	IES (SUBTOTAL) EFFICIENCY
	2007			
	\$235.26			
Efficiency Mea	SUITA			
Enterency wice		rograms and recr	eation facilities	per person (Subtotal).
Operating costs	i or recreation p			
		5		
Objective		programs and re		S.
Objective Efficient operati	on of recreation	programs and re	creation facilitie	S.
Objective Efficient operati	on of recreation		creation facilitie	s.
Objective Efficient operati	on of recreation	programs and re	creation facilitie	S.
Objective Efficient operati Notes & Key F	on of recreation actors for Unde	programs and rec erstanding Resu	creation facilitie	
Objective Efficient operati Notes & Key F	on of recreation actors for Unde	programs and rea erstanding Resu were changed in 20	creation facilitie ults 05 to improve the	definition of operating costs.
Objective Efficient operati Notes & Key F Formulas for all ef This measure rep	on of recreation actors for Unde	programs and rea erstanding Resu were changed in 20 and is automatically	creation facilitie ults 05 to improve the	

	0007		FFECTIVENESS	0004	
	2007	2006	2005	2004	_
	4	4	4	4	
Effectiveness Total kilometres					
SLC 92 7152 05 F	inancial Information	n Return.			
	2007	2006	2005	2004	
	.367	.368	.371	.381	
Objective	s of trails per 1,00				
SLC 92 7152 07 F	inancial Information	n Return.			
Notes & Key F	actors for Unde	erstanding Res	ults		

	2007	2006		
	53	53		
ffectiveness lectares of ope	s Measure en space (municij	pally owned).		
LC 92 7155 05 F	Financial Informatio	n Return.		
	2007	2006		
	4.868	4.875	-	
bjective		00 persons (mun pulation.	icipally owned).	
SLC 92 7155 07 F	- inancial Informatio	n Return.		
Notes & Key F	actors for Und	erstanding Res	ults	
Notes & Key F		IPANT HOURS F	OR RECREATIO	N PROGRAMS
Notes & Key F		IPANT HOURS F		N PROGRAMS
Notes & Key F	10.7 PARTICI	IPANT HOURS F EFFECT	OR RECREATIO	N PROGRAMS
Effectiveness Total participar Objective Recreation pro	10.7 PARTICI 2007 114,925.963 Measure at hours for recrea	IPANT HOURS F EFFECT 2006 109,209.069 ation programs p ds of residents.	OR RECREATIO IVENESS 2005 102,567.094 Per 1,000 persons	
Effectiveness Total participar Objective Recreation pro Notes & Key F	10.7 PARTICI 2007 114,925.963 Measure at hours for recrea grams serve nee Factors for Under as redefined in 200	IPANT HOURS F EFFECT 2006 109,209.069 ation programs p ds of residents. erstanding Res	OR RECREATIO IVENESS 2005 102,567.094 er 1,000 persons ults al events.	

Municipal Performance Measurement Program ? 2007 RESULTS

		RECREATION
	2007	2006
	5364	5364
Effectiveness	Measure	
Square metres	of indoor recreat	ion facilities (mur
SLC 92 7356 05 F	inancial Informatio	n Return.
	2007	2006
	492.698	493.377
Effectiveness	Measure	
Square metres	of indoor recrea	tion facility space
Objective		
Recreation facil	ity space is ade	quate for populati
		acilities was split in y space. The new m
SLC 92 7356 07 F	inancial Informatio	n Return.

SEC 32 7330 07 Tinancial information Return.

Notes & Key Factors for Understanding Results

Municipal Performance Measurement Program ? 2007 RESULTS

10	0.9 OUTDOOR F	RECREATION FA	CILITY SPACE - EFFECTIVENESS
	2007	2006	
	0	0	
Effectiveness Square metres		ation facility spac	e (municipally owned).
SLC 92 7359 05 F	inancial Information	n Return.	
	2007	2006	
	0	0	
•		ation facility spac	e per 1,000 persons (municipally owned).
Objective Recreation facil	ity space is adec	juate for populati	on.

In 2006, the measure of recreation facilities was split into a measure of indoor recreation facilities and a measure of outdoor recreation facility space. The new measures are defined as municipally owned facilities.

SLC 92 7359 07 Financial Information Return.

Notes & Key Factors for Understanding Results

Libraries

CONTACT PERSON 11.1 LIBRARY COSTS PER PERSON – EFFICIENCY 2007 2006 2005 \$ n/a \$ n/a \$ n/a Efficiency Measure Operating costs for library services per person. Objective Efficient library services. Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 7403 13 Financial Information Return.

11.2 LI	BRARY COSTS P	PER USE – EFFI	CIENCY
2007	2006	2005	
\$ n/a	\$ n/a	\$ n/a	

Efficiency Measure

Operating costs for library services per use.

Objective

Efficient library services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 7404 13 Financial Information Return.

	11.3	LIBRARY USES	3 - EFFECTIVEN	ESS
	2007	2006	2005	2004
	n/a	n/a	n/a	n/a
ffectiveness ibrary uses pe				
Dbjective ncreased use o	of library services.			
Notes & Key F	actors for Under	standing Resu	ilts	
SLC 92 7460 07 F	Financial Information	Return.		
	11.4 ELECT	RONIC LIBRAR	Y USES - EFFE	CTIVENESS
	2007	2006	2005	2004
	n/a %	n/a %	n/a %	n/a %
SLC 92 7461 07 F	inancial Information		ARY USES - EFI	FECTIVENESS
SLC 92 7461 07 F			ARY USES - EFI 2005	FECTIVENESS 2004
SLC 92 7461 07 F	11.5 NON-ELE			
Effectiveness Non-electronic Objective	11.5 NON-ELE 2007 n/a %	CTRONIC LIBR 2006 n/a %	2005 n/a %	2004
Effectiveness Non-electronic Objective Better informati	11.5 NON-ELE2007n/a %Measurelibrary uses as a p	CTRONIC LIBR 2006 n/a % ercentage of tot	2005 n/a % al library uses.	2004

Land Use Planning

CONTACT PERSON

12.1 LOCATION OF NEW DEVELOPMENT - EFFECTIVENESS

2007 n/a %

Effectiveness Measure

Percentage of new residential units located within settlement areas.

Objective

New residential development is occurring within settlement areas.

Notes & Key Factors for Understanding Results

SLC 92 8170 07 Financial Information Return.

In 2007, the measure for the location of new development was redefined for greater accuracy.

12.2 F	PRESERVATION		RAL LAND DURI	NG REPORTING	YEAR
	2007	2006	2005	2004	2003
	n/a %	n/a %	n/a %	n/a %	n/a %

Effectiveness Measure

Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes & Key Factors for Understanding Results

SLC 92 8163 07 Financial Information Return.

	0007		IVENESS	0004	0000
	2007	2006	2005	2004	2003
	n/a %	n/a %	n/a %	n/a %	n/a %
uses relative to Objective	Measure and designated fo the base year of agricultural land.		rposes which wa	s not re-designat	ed for other
	agricationalian				
Notes & Key F	actors for Unde	rstanding Res	ults		
	inancial Information	Boturn			
3LU 92 0104 U/ F	mancial miormation	Reium.			
12.4 CHAN	GE IN NUMBER C		RAL HECTARES	DURING REPOR	RTING YEAR
12.4 CHANG	GE IN NUMBER C	OF AGRICULTU	RAL HECTARES IVENESS	DURING REPOF	RTING YEAR
12.4 CHANG	GE IN NUMBER C 2007	OF AGRICULTU		DURING REPOR	RTING YEAR 2003
12.4 CHANG		OF AGRICULTU EFFECT	IVENESS		
12.4 CHANG	2007	DF AGRICULTU EFFECT 2006	IVENESS 2005	2004	2003
	2007 0	DF AGRICULTU EFFECT 2006	IVENESS 2005	2004	2003
Effectiveness	2007 0	DF AGRICULTU EFFECT 2006 0	VENESS 2005 0	2004 0	2003 0
Effectiveness Number of hect	2007 0 Measure	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p	2004 0	2003 0
Effectiveness Number of hect re-designated f	2007 0 Measure ares of land origin	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective	2007 0 Measure ares of land origir or other uses duri	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective	2007 0 Measure ares of land origin	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective Preservation of	2007 0 Measure ares of land origir or other uses duri agricultural land.	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p g year.	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective Preservation of	2007 0 Measure ares of land origir or other uses duri	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p g year.	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective Preservation of	2007 0 Measure ares of land origir or other uses duri agricultural land.	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p g year.	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective Preservation of	2007 0 Measure ares of land origir or other uses duri agricultural land.	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p g year.	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective Preservation of	2007 0 Measure ares of land origir or other uses duri agricultural land.	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p g year.	2004 0	2003 0
Effectiveness Number of hect re-designated for Objective Preservation of	2007 0 Measure ares of land origir or other uses duri agricultural land.	DF AGRICULTU EFFECT 2006 0 nally designated	IVENESS 2005 0 for agricultural p g year.	2004 0	2003 0

Municipal Performance Measurement Program ? 2007 RESULTS

12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000 EFFECTIVENESS					
	2007	2006	2005	2004	2003
	0	0	0	0	0
Effectiveness					

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.

Objective

Preservation of agricultural land.

Notes & Key Factors for Understanding Results

SLC 92 8166 07 Financial Information Return.