

Dear Members,

We want to inform you that our pool at VPCC will be closed for approximately two months beginning August 26, 2024, as we replace the pool dehumidification and filtration systems to improve your swimming experience. We understand that this may affect your plans, and we are offering several options regarding your membership during this period.

1. Membership Continuation and Additional Services

- Our dedicated fitness and recreational team will continue to provide a diverse range of land-based fitness activities to keep you active and fit during the pool closure.
- We have arranged a variety of group fitness options that align with our previous schedule to better meet your needs.
- These classes are designed for all fitness levels and abilities, including joint-friendly and chair-based options, ensuring a seamless transition back to the pool.

2. Membership Cancellation

- Cancel your membership by August 26, 2024 (pool closure date).
- You will receive a prorated credit for the unused portion of your membership. For example, if your renewal date is August 24, 2024, you would only use 2 days of the membership and receive a prorated credit for the remaining days.

3. Membership Cancellation

- Cancel prior to the next renewal date and pay for any additional days between the membership cancellation and the pool closure date of August 26, 2024.
- Please stop by the front desk before the date of your next renewal, and we will process the cancellation accordingly.

We apologize for any inconvenience this closure may cause and appreciate your understanding as we work to enhance our aquatic facilities. If you have any questions or need further assistance, please do not hesitate to contact our Administration and Patron Services Supervisor listed below. We look forward to welcoming you back upon the completion of this essential pool maintenance.

Please look for future communication via email and our social media channels regarding the pool's re-opening.

Follow along at:

@TownofIngersoll on Facebook and Instagram

Questions? Please Contact:

Michelle McIntosh

Administration and Patron Services Supervisor

Town of Ingersoll, Community Services Department

Victoria Park Community Centre

355 Wellington St. N5C 1T2

519 425-1181 x 6261

VPCC Website: <https://www.ingersoll.ca/ingersoll-community-services/>

Online Registration: <https://app.univerusrec.com/ingersollcspub/>