

Fusion Membership Terms and Conditions

The Fusion Youth Centre is a unique youth centre facility, municipally owned and operated by the Town of Ingersoll. The Fusion Youth Centre serves youth between the ages of ten and eighteen inclusively, in the Ingersoll community and surrounding area. Our Mission Statement is *“Youth-directed initiatives will guide our team to provide a fun, safe and inclusive environment where youth know they belong and are empowered to make positive changes in their lives.”* Fusion memberships are for a one (1) year term, and will expire 365 days from the date that this form is signed by the participant. All memberships must be renewed on an annual basis, at which time a new membership form and membership fee must be submitted.

All annual memberships include the following:

- Access to all programs offered at the Fusion Youth Centre, including most program supplies
- Access to specialty program rooms such as the art room, recording studio, gym, technology centre and lounge
- Discounts on trips and special events
- Specials on meals served in the Fusion Café
- 50% off All Fee For Service Programs
- Access to private social media accounts

Boundaries and Expectations of Participants - Our boundaries were made by youth for youth. The boundaries and expectations of all youth members are as follows: This program is built on respect. Respect other people’s opinions. Respect other people’s property. Respect everyone and each other with your actions and language. Respect the property and equipment. Taking care of the centre benefits everyone. No alcohol. No discrimination. No smoking. No drugs. No weapons. No violence. No swearing. Treat others as you would like to be treated. Bring out the best in each other. Have fun.

Harassment Free Zone - The Fusion Youth Centre is a harassment-free, zero tolerance facility where bullying and harassment (as defined in our policies) are not permissible at any time. Youth who engage in these types of activities will be suspended from the facility, and must meet with a supervisor prior to returning to the facility. All parents and youth are encouraged to report any incidents of bullying or harassment immediately to a staff member. There are no exceptions to this rule.

Discipline - In the event that a youth member does not adhere to the Fusion Youth Centre’s boundaries or expectations, they may be asked to leave the facility. This decision is made at the sole discretion of the staff of the Fusion Youth Centre, and may result in a suspension of one



day or longer, up to a permanent suspension from the facility and programs without being eligible for a refund on their membership. If your child has been asked to leave the facility, we will do our best to reach you by phone to inform you of the suspension. If we cannot reach you within thirty minutes, your child will be required to walk home or call someone for a ride. We cannot hold youth against their will, so in the event they choose to leave our property after we have informed them of the suspension, we cannot be held liable. If deemed appropriate or necessary, police will be contacted in any or all cases.

Media Consent - Media content of youth members and their activities may be collected while participating at the centre. This media content may include but is not limited to: photos, videos, stories, interviews, quotes, audio recordings, and youth projects. This media content may be used for but not limited to: printed materials, website, social media, funding reports, promotional videos, grant applications, evaluations, research, television, radio, newspaper, and/or internal reports published without limitation throughout the universe. Media content may be used as little or as often as seen fit by the Town of Ingersoll without compensation. Youth members and parents/guardians are also advised that youth may be involved in activities that are covered by the media, and that they may be photographed, filmed or interviewed at any time. Youth members and parent/guardians may not be notified when media content is collected and used. The Town of Ingersoll reserves the right to release and publish this media content as we see fit.

Social Media - Fusion is very active on a number of social media platforms such as Facebook, Twitter, Instagram and the Town of Ingersoll's website. Fusion's social media accounts are private for Fusion members only. The private groups are monitored, by admins. ON A DAILY BASIS TO UPHOLD OUR HARRASSMENT FREE ENVIRONMENT AND ENSURE A POSITIVE AND SAFE EXPERIENCE. To request access to any private social media group, the Fusion member must speak to a staff member in person.

Limitation of Liability - In the event of an emergency, the Fusion Youth Centre staff may administrate the use of any first aid treatment necessary, and in the case of a medical emergency, permission is granted to the Physician selected by the supervisors to hospitalize and secure proper treatment for your child as named above. Every effort will be made to contact parents or guardians before such action. The Town of Ingersoll also reserves the right to call for an ambulance if deemed appropriate or necessary. Parents/Guardians are responsible to take the necessary steps for insuring against personal injury, property damage, or any loss by their child or by self. You also acknowledge that you must assume total responsibility for all medical coverage, accidental insurance and personal injury, or any other loss or damage. In signing this waiver "You hereby release the Corporation of the Town of Ingersoll from all claims for damages arising from any accident or injury which is caused by or arises from participation of the applicant herein during any program or in any location where a program is being held". For valuable consideration, the receipt of which is hereby acknowledged, the undersigned hereby releases and forever discharges the Town of Ingersoll, Fusion Youth Centre, its trustees,



directors, corporation members, servants, agents, volunteers and employees from any and all actions, causes of actions, claims and demands whatsoever whether existing as of this date or in the future.

Safe Use of Technology - All youth members are expected to use technology in an acceptable manner (including personal devices such as cell phones, tablets, and personal computers). All network activities are monitored by the Town of Ingersoll IT Department, and are subject to investigation at any time for any reason. If such monitoring reveals possible evidence of criminal activity, the Town of Ingersoll holds the right to provide any evidence of such monitoring to Law Enforcement agencies. Youth members' activities are also monitored by staff. Strict internet access controls which prohibit youth from accessing inappropriate content are enforced. Any youth who are found to be in violation of these policies will be suspended from the Fusion Youth Centre in accordance to our Youth Membership and Cancellation Policies. Note: The video game ratings at Fusion may be Teen and Mature and may not be suitable for younger youth. The Netflix rating in the lounge is 14A.

Duty of Care - The safety of youth members is the Town of Ingersoll's primary concern. The Town of Ingersoll aims to provide a safe and welcoming environment, and our staff will do what is within their control to ensure that all members are safe and taken care of while at the Fusion Youth Centre. However, parents should be aware that the Fusion Youth Centre staff do not hold the authority to keep youth members at the centre. Youth may come and go as they please. The Town of Ingersoll does not take responsibility for youth members who come and go from the centre.

Facility Supervision - The Fusion Youth Centre property and facility are supervised by staff at all times, and are only accessible to authorized persons and/or youth during regular youth program hours. For the safety of all our participants and staff, the Town of Ingersoll Fusion Youth Centre monitors both the interior and exterior of our facility by surveillance cameras that are recorded 24/7. These cameras are monitored only by Town of Ingersoll employees, except in the unlikely event that footage is requested by law enforcement agencies for investigation purposes. The health and safety of the facility is reviewed monthly, and complies with all municipal, provincial, and federal regulations.

Membership Cancellation and Suspension - Memberships to the Fusion Youth Centre may be restricted, suspended, or cancelled by the Town of Ingersoll staff at any time without notice and without reimbursement. In the same manner, parents/guardians can restrict, suspend or cancel their child's membership at any time by calling or visiting the centre. Memberships cancelled or suspended by parents/guardians will not be reimbursed for any reason.

RZone – RZone is a policy requiring all persons wishing to visit or participate in any Town of Ingersoll Community Services Departments facilities, parks, or programs to respect others and take responsibility in helping the Town maintain a positive and safe environment. The policy outlines the consequences for acts of inappropriate behavior at all municipally owned facilities,



properties, municipally sponsored events, programs in written and verbal communication (including electronic and telephone) or any other location where Municipal staff are present. It is understood that these guidelines do not include all types of behavior and that each incident will be reviewed based on information available and that consequences outlined are guidelines that may be adjusted to reflect conduct/action. Consequences may be more severe or escalated depending on the circumstances of the inappropriate conduct. For more information, please call 519-425-4386.

Refunds will not be given by the Community Services Department or any other affiliate user group to individuals/groups found to be in violation of this policy

